

Using Your Account on ATA Websites

We are pleased to share with you improvements made to the ATA websites. ATA is striving to bring you a seamless and professional online experience. Here are three big steps we have taken toward that goal:

Sign in once, and you're done. Now when you sign in to *any* ATA website – Truckline (www.Truckline.com), ATA Business Solutions, or the members-only sections and directories or committee pages to which you may be personally allowed – that one action will let you move between all other ATA websites without need to re-enter Usernames and Passwords or set up different accounts. It's called "Single Sign On" and it's working now. You can set up an initial account for yourself or change your current password online, too, or ATA Customer Administration will be glad to help. Just call **1-800-ATA-LINE (1-800-282-5463)** (toll-free). Please allow 24 hours before the first use of a new account.

- **Online transactions made easy.** Now when you make a credit card transaction online at ATA, card verification is immediate and a receipt automatically generated for you to print for your records. Meeting confirmations are e-mailed to registrants that same evening. (Credit cards are charged immediately for purchased downloads and meeting registrations and upon shipment for products in inventory.) You can even log in to "My Account" at ATA Business Solutions and retrieve invoices for any order you placed with ATA since 1999. It's the online experience you'd expect, complete with the "Shopping Cart" that carries your choices to Checkout.
- **One-stop shopping.** You can now conduct *all* your ATA business in one location, the ATA Business Solutions website, www.ATABusinessSolutions.com. Whether you come there directly or follow a link on Truckline or in an e-mail, ATA meeting registrations, ATA Council memberships and renewals, as well as ATA product sales, are all under one roof for your convenience. Only ATA membership itself is handled separately.

And there is more to come. The ATA Office of Public Affairs will soon spearhead development of a new, intuitive home page for Truckline so you can quickly navigate to what you need online at ATA. Your Association has a lot to offer online – from policy to committee work, from news to Council activity, from image and outreach to product sales – and we are making it simple to find and easy to use.